Welcome to BryLin Behavioral Health!

Thank you for choosing us to help you with your mental health needs.

Please read below for some basic information about our clinic, and as always feel free to call our clinic with any further questions or concerns.

- Our address is 531 Farber Lakes Dr. Suite 201 in Williamsville, NY 14221. At this building we also offer Substance Use Disorder treatment, as well as Child and Adolescent Mental Health Services.

- Our phone number is 716-632-5450 for Adult Mental Health. Our fax number is 716-634-1098.

- Clinic hours for Adult Mental Health are Monday – Thursday 7am – 8pm; Friday 7am – 5pm; and Saturday 8am – 1pm (medication management only).

- We are a counseling-focused clinic that utilizes evidence-based practices to treat a large range of mental health disorders, including but not limited to PTSD, Anxiety, Depression, Bipolar Disorder, Personality Disorders, and Grief and Loss. Our counselors are trained to be trauma-informed and offer personalized treatment to each client.

- We strive to offer a comfortable, respectful, and therapeutic environment to promote holistic wellness. As such, we offer a comment box in the waiting room to receive your feedback on our services.

In order to offer the best services possible, BryLin asks their service recipients for the following:

- Be on time for your scheduled appointments or give 24 hours’ notice to cancel an appointment. This allows us to accommodate others that may be waiting for an appointment. You may leave a voice message to cancel an appointment if support staff is not in the office.

- Please tell us if you have any adverse reactions to medications that you may be prescribed.

- Please tell us if you are struggling or in crisis and may need emergency help. We have someone available for you to speak with at all hours, even when the clinic is not open as you will be directed right to Crisis Services. We can also facilitate hospitalization if you feel you may not be able to keep yourself safe.

- Please allow us to coordinate your care with your other health care providers, including your Primary Care Doctor as well as any past counseling experiences. This helps us treat you in a holistic way and create a treatment plan with you that encompasses multiple aspects to increase your well-being.

- Please allow 5 days’ notice for a prescription refill. If you have missed an appointment with your prescriber, you may need to attend an appointment before you are provided with a refill.