



### **A Notice to Our Patients**

BryLin Behavioral Health System is committed to protecting the confidentiality and security of our patients' information. Regrettably, this notice concerns a security incident that may have involved some of that information.

On August 19, 2020, BryLin discovered unusual network activity and immediately took steps to secure the network. It was determined that a cyber security incident had occurred between August 14, 2020 through to the date of discovery, and impacted some documents stored on BryLin's systems. A comprehensive review was performed of all documents involved and BryLin determined that certain documents did contain sensitive information, such as patient names, dates of birth, addresses, treatment information and/or clinical information. In some instances, patients' Social Security numbers and/or health insurance information were also identified in the documents. The security incident was limited to BryLin Hospital data and did not involve, in any way, sensitive patient information for the BryLin outpatient clinic, including Outpatient Substance Use and Outpatient Mental Health Care.

This incident did not affect all BryLin service recipients, but only those whose information was included in the documents. As a precaution, BryLin is mailing letters to patients whose information was part of this incident. BryLin has also established a dedicated, toll-free call center to answer patients' questions. If you have questions, please call 1-800-200-7020, Monday through Friday, from 8:00 a.m. and 5:00 p.m. Eastern Time.

For those patients whose Social Security numbers were included in the documents, less than 75, BryLin is offering complimentary credit monitoring and identity protection services. BryLin recommends that affected patients review statements they receive from their health insurers or healthcare providers and report any suspicious activity or suspected identity theft to the proper authorities.

"Patient privacy is of the utmost importance. To help prevent something like this from happening in the future, despite the increase in security incidents in the United States and worldwide, BryLin is continuing to regularly audit its systems for potential unauthorized activity, and implemented additional measures to enhance and strengthen its security. BryLin has and continues to take significant measures to safeguard patient information," said Robert Trusiak, BryLin Chief Compliance Officer and Privacy Officer. "We deeply regret that this incident occurred and for any concern this may cause. We remain committed to protecting the confidentiality and security of our patients' information. We ask our valued service recipients to remain vigilant and report any suspicious activity or suspected identity theft to the proper authorities."

October 17, 2020